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IMPORTANT DATES FOR YOUR DIARY:



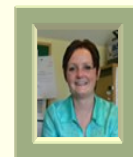
10 DECEMBER 2009 - INSIGHT  
WORKSHOP ON QOF CHANGES  
PLUS..... WSPMA CHRISTMAS LUNCH  
LIMITED SPACE!

28TH JANUARY 2010—WHO CARES?  
BILLINGSHURST VILLAGE HALL

NEWSLETTER HIGHLIGHTS:

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WSPMA Chair's Corner




Thanks to all of you who attended on Wednesday 14th October to hear Dr Bruce Allan and Louise Watson speak on practice based commissioning and the primary care strategy.

Your committee has been extremely busy since June 2009 and we can confirm that we have now had the business case for the running of the WSPMA and training and development for Practice Managers to the sum of nearly £40,000. This will fund all the workshops and conference in the first year, together with the running of the association for example the website, newsletter and committee members' time.

We now have dates for forthcoming workshops for 2009/2010, please see dates for diary.

63 members signed up, we are striving to get 100% of practice managers, so that we can demonstrate to the PCT how committed we are to sustaining this association.

Sandy Maslen has completed the WSPMA networking map, so that we can find out what you are all doing across the county to avoid duplication and enhance communication. This is a direct link to the map... 

See you all in December at our next workshop.

Thank you all again for all of your support!

*Josiane Wadey*

The West Sussex Practice Managers Association has been established to support Practice Managers across the county.

Our objectives are to:

To influence Policy and Procedure within West Sussex & within the wider NHS.

To create meaningful partnerships with the PCT, LMC, Provider Organisations and primary care.

To gather and give feedback to and from West Sussex Practice Managers, collate information and present it the PCT, PBC Consortiums and nationally to the NHS Alliance and/or Government.

To provide a forum to support and mentor Practice Managers  
To ensure provision of training/education specific to Practice Managers

If there is a specific problem, success or query you would like to share, please do not hesitate to contact your local Committee Member

## WSPMA WORKSHOP OCTOBER 2009

On Wednesday 14th October, we held a workshop for all practice managers on Practice Based Commissioning, led by Dr Bruce Allan and the Primary Care Strategy, led by Louise Watson, Director of Primary Care



Then a quick update on the progress of the WSPMA to date by Jo Wadey



The afternoon went really well with plenty of time for networking, informal discussions and questions and the evaluations were generally from good to excellent.



The venue (Cisswood House) was very popular and we will certainly be looking to return there.

The evaluation report, photographs and all the presentations from the afternoon are on the website [www.wspma.co.uk](http://www.wspma.co.uk). So if you were unable to attend, you can access all the information there.

The only disappointing thing from the WSPMA committee was that originally the workshop had been oversubscribed, with many Practice Managers on the website - however despite two reminders with the fortnight leading up to the event, 11 people did not turn up on the day. This cost the WSPMA £300 in non attendance and also meant that some Practice Managers missed out for no reason.

Please if you do book for these workshops, ensure that you let us know with at least 48 hours notice if you cannot attend. The committee are looking at implementing a charge of £25.00 for non attendance at the next workshop.

On a positive note however - it was a great afternoon and the committee are enthused by the great evaluations and emails of support after the event.

See you all at the December workshop.

## **Jill Grey—Adur Locality**

I don't know how the rest of my practice manager colleagues around West Sussex are feeling at the moment but for me practice life is really busy and I seem to be juggling more balls in the air than usual! I send a plea out to NHS.net to increase my mailbox quota as I am fed up of wasting time deleting mail to make it smaller!

I am so disappointed that I missed the WSPMA workshop, but I understand it was a brilliant afternoon and I am really looking forward to the next one in December.

In the Adur PBC locality we have been busy working on 3 projects; A&E – demand management which hasn't given too many surprises and tells us that our patients use the service fairly appropriately. ENT which has identified some gaps and potential cost savings, and the final sub group is still busy working on Mental Health Services for Children, which we knew would be a tricky one but are hopeful we can make some inroads into this greatly underfunded service.

## **Perry Anderson—Crawley Locality**

No two days are alike at the moment, after a very quiet September, October has gone manic! But I am again proud of my team at Pound Hill who always pitch in and all the Practices in Crawley who are always willing to lend a hand to each other when crisis hits.

Crawley PBC has had a rocky few months as we seem to be always waiting for decisions when we thought we were the decision makers. There have been several business cases that we are now in the process of implementing and the one that may interest all of you is the PBC Academy we will be running in the new year. Crawley will be sponsoring a series of 11 half day workshops geared towards building GP and PM PBC skills. Each locality will be able to send 1 or 2 delegates along to each session but sorry, no lunch provided! Details of the programmes can be found at:

[www.pbcacademy.co.uk](http://www.pbcacademy.co.uk)

## **Jo Wadey—Cissbury Locality**

Just returned from two days in Manchester at the NHS Alliance conference and heard Andrew Lansley, Shadow Health Minister talk. It is clear, that Practice Based Commissioning is here to stay with real budgets, not notional budgets. He said hospitals will become smaller and GPs will become even more responsible for both commissioning and providing services to primary care. It was also acknowledged how important Practice Managers are within these forthcoming challenges. Dr David Colin Thome, apologised for his recent quote 'PBC is a corpse' and said that many areas were doing fantastic work within PBC and this needs to be spread across the country.

Cissbury Commissioning Consortium are very busy working on unique care, education for GPs and Practice Nurses and out patient follow ups through a possible LES as the mechanism to reduce inappropriate follow ups in secondary care.

I would really urge Practice Managers to make sure that they are involved in PBC at board level in every consortium – we need to work with our clinicians and they need us!

## **Katie Hill—Horsham and Chanctonbury**

I feel we at Horsham and Chanctonbury are probably a little behind other PBC consortia in West Sussex, in that I believe we were one of the last to form in June this year.

We are planning an Away Day with Scot McKenzie on 9<sup>th</sup> December 2009 so I hope this will help energise and enthuse us as a group.

Our Horsham and Chanctonbury Locality Manager, Dean Gargano, is going into the "Hot House" Change Management programme for 2 months during November and December where the focus will be on PBC, so we look forward to exciting things in the months ahead!

### **Liz Coulthard—Chichester Locality**

Chichester locality have just had a PBC Information Manager, Simon Mansfield allocated to work with us and support our efforts in sending robust PBC data reports to ARCH and we look forward to working with him.

Also I thought I would mention that Pulborough Medical Group, which is part of the Chichester Locality is very much a community focused building and one of the services we have been providing for the past year is an out-of-hospital NHS vasectomy service.

We set up the services as an "any willing provider" and practices can refer via choose and book or a referral letter. To-date, 131 referrals have been received and over 60 procedures completed. Referrals are coming in from all localities and as far away as East Wittering, Southwater, Chichester, Findon Valley and Felpham. Our Vasectomy Surgeon, works alongside a practice nurse and HCA in our dedicated minor surgery suite.

We are receiving good feedback about the service from our post-op questionnaires and demand is increasing steadily.

When a referral is received we write to the patient with some possible dates for initial consultation, sending them our leaflet and some information on the vasectomy procedure. When attending for their initial consultation they will get the opportunity to book a date for the procedure (usually within 8 weeks).

## West Sussex Practice Managers Association

### **Join the Association today**

Join to gain the benefits of being a member of this Association:

- Interesting and Informative Workshops.
- Keep up to Date to Face the Challenges Ahead
- Annual Conference
- Help to Influence Policy and Procedure in West Sussex and Wider NHS
- Support and Mentoring for Practice Managers

**Informative Website: [www.wspma.co.uk](http://www.wspma.co.uk)**

**Relaunch Year - Free Membership!!!**

### **Your Practice Manager's Website!**

Please remember to check out the website for the latest updates from the WSPMA Board, upcoming training programmes and general news at [www.wspma.co.uk](http://www.wspma.co.uk)

We would welcome any ideas that you feel would improve the usefulness of the website as a day to day resource for Practice Managers of West Sussex.