

WSPMA Chair's Corner



Thank you to everyone that supported our re-launch conference on Friday 5th June, we are now going to try and organise a diary of various workshops and the next conference as soon as possible, so that you have advance notice. The West Sussex Primary Care Trust are being extremely supportive of our new association and we are awaiting approval of the business case to support our learning and the committee's work very soon.

A date for your diary now, is Wednesday 14th October 2009 from 12 noon - 4.00 p.m. Louise Watson, Director of Primary Care Development is presenting on the primary care strategy and Dr Bruce Allan will be presenting on 'how to inspire and enthuse Practice Managers in Practice Based Commissioning'. We hope it will be both motivating and inspiring but want to also provide the opportunity for practice examples and lots of interaction! We will confirm the venue and detailed programme nearer the time.

Please can I make another plea for you all to join the association and to save the website in your favourites.

This association will only work if you all support us by letting us know of any training needs you have, any good news or best practice we can share and any problems/issues you would like the association to try to solve on your behalf.

Many thanks

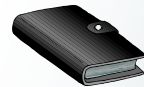
Josiane Wadey

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IMPORTANT DATES FOR YOUR DIARY:



Wednesday 14th October 2009
from 12 noon - 4.00 pm—see
Chair's Corner

NEWSLETTER HIGHLIGHTS:

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Committee Members with Dr Tim Fooks and John Wilderspin at the re-launch conference





WSPMA CONFERENCE 2009

After months of preparation and anticipation the day had finally arrived. Sponsors and stand holders started setting up at Avisford Park Hotel at 7.30am and by the time delegates arrived at 9am the conference room was buzzing.

There were twenty five stands this year which ranged from pharmaceutical companies who had very generously sponsored the event, to representatives of organizations which support and work with primary care. These included EMIS, Syder and Young, The Citizens Advice Bureau and Cancer Journey. The Department of Health had a display to back up Dr Mike Walburton's speech on access and we were delighted that they agreed to attend. You can see a full list of participants on the website. The first hour had been set aside to give all the delegates plenty of time to visit the stands, fill their bags with pens, post-its and information, and meet up with old friends from around the county. Anyone who managed to get their sheet stamped by every single stand was entered into the Champagne Prize Draw. This year the bottle went home with Sue Pond from Southgate Surgery – congratulations!

Dr Tim Fooks was the clinical chair for the day and he opened proceedings and sent us off for the workshops.

Tracey Amatt from the LMC gave a talk on 'Preparing for the future: the importance of business planning.' Always an enthusiastic speaker, Tracey gave a superb overview of why business planning is so important and demonstrated some tools to help along the way. She showed how the whole process enables a practice to marshal resources, prepare short term, mid-term and long term planning and make sure that all current systems are robust and ready for future opportunities.

Bob Senior from Tenon Medical Accountants asked the question 'What's at the end of the Rainbow?' He explained the implications of removing the correction factor and the demise of MPIG and then talked us through potential growth areas for practices and how to ensure that we are claiming all that we are due. He finished by showing us what we should expect from a specialist GP accountant and how to make the most of them.

The third workshop was run by Insight Solutions. They are a company of healthcare IT specialists and are experts in all the main clinical systems used in general practice. The workshop looked at the growing importance of our prevalence figures and the need to ensure that our disease registers are accurate. We explored 'resolve codes' and exception coding and looked at templates as a way of ensuring uniformity across the practice.

After a morning's hard work we were all ready for lunch which was served in the Garden Room. This gave another opportunity to visit the stands and chat with friends before we were called into the main conference room for Dr Tim Fooks' opening speech.



He talked about why it is so important for us to have a support network such as the WSPMA and laid out the many and varied responsibilities of a practice manager. The dynamics of general practice were illustrated by the use of music and images which made this a thoroughly entertaining speech. Little did we know then that the best was yet to come from Dr Fooks!!!!

Next up was Dr Mike Walburton who is working for the Department of Health as the GP lead for Access and Responsiveness. He told us how a practice manager reference group was being used to check proposals for primary care coming out of the DOH and spoke about the national network being set up to support practice managers everywhere.

By this time we had all been sitting in our seats for a while and needed shaking up a bit. There appeared on stage a cool dude, complete with black shades and baseball hat, clutching a microphone. Our clinical chair had transformed into M.C. Fooks – rapper extraordinaire, and proceeded to wow the crowd with his debut performance of the PM RAP. His instructions to stand up and clap along ensured the standing ovation which was richly deserved. What a brave chap!!



The crowd enjoying Dr Tim Fooks' Practice Managers Rap!

You can download the Rap song by clicking the link [click here](#)

or visit the website www.wspma.co.uk



The man with the difficult job of following M.C Fooks was John Wilderspin, Chief Executive of West Sussex PCT. He rounded off the day with a question and answer session which grappled with thorny issues such as PE7 & 8, the proposed new structure following the dissolution of the PEC, and staffing for the Estates department.

There has been very positive feedback from delegates who we hope enjoyed the day as much as we did. The committee finally collapsed in the bar to start planning next year's event!

Karen Sallis—Practice Manager—The Mayflower Surgery

The West Sussex Practice Managers Association has been established to support Practice Managers across the county.

Our objectives are to:

To influence Policy and Procedure within West Sussex & within the wider NHS.

To create meaningful partnerships with the PCT, LMC, Provider Organisations and primary care.

To gather and give feedback to and from West Sussex Practice Managers, collate information and present it the PCT, PBC Consortiums and nationally to the NHS Alliance and/or Government.

To provide a forum to support and mentor Practice Managers

To ensure provision of training/education specific to Practice Managers

If there is a specific problem, success or query you would like to share, please do not hesitate to contact your local Committee Member

West Sussex Practice
Managers Association

Your Practice Manager's Website!

Please remember to check out the website for the latest updates from the WSPMA Board, upcoming training programmes and general news at:

www.wspma.co.uk

We would welcome any ideas that you feel would improve the usefulness of the website as a day to day resource for Practice Managers of West Sussex.

Further to the very successful conference to relaunch the West Sussex Practice Managers Association, we have 44 signed up members for this year's free membership already.

Membership forms are available on our website www.wspma.co.uk , please complete and post or email to:

Julie Hannaford
Membership Secretary
WSPMA
The Arundel Surgery
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Arundel
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Benefits include:

Interesting and informative workshops; suggestions to date have been:

'Practice Based Commissioning.'

'Financial Topics.'

'Help to make meetings work.'

'Implementing new policies.'

'Human Resources issues.'

'Sharing best practice.'

Keeping up to date with future challenges.

Support and Mentoring for Practice Managers.

Don't miss out on these useful benefits, join today free of charge.

COMPETITION

I am looking for a name for this quarterly newsletter and as the WSPMA Committee flatly rejected 'Perry's Rag', we thought it best to open it up to you all. The winner will get a bottle of very expensive champagne and will be selected by the Committee at our next meeting.

Please email your suggestions to me at perry.anderson@nhs.net

Good luck!